

Independent support when your child has Additional Support Needs



If you're struggling to resolve issues about your child's additional support needs, it can feel stressful and overwhelming. ASN Mediation offers a safe, fair, and supportive way to find a positive way forward - always with your child's best interests at heart.



What is ASN Mediation?

ASN Mediation is a free, independent, and confidential service provided by your council, through Resolution Mediation Scotland. It brings parents, carers, and the council together to explore solutions with the support of a neutral, accredited mediator.

The Benefits



Child Focused



Free Service



Quicker Solutions



Better Communication

Why it Works



Independent mediators don't take sides



Fair balanced and child focused



Experienced, accredited mediators



Confidential - what you say stays private

How it Works

STEP 1: Your Private Meeting

First, you'll have a confidential chat with your mediator to share your concerns and learn about the process.

STEP 2: Joint Discussion

You, the school representative, and mediator meet online. Everyone gets heard fairly and respectfully.

STEP 3 : Clear Agreements

Together, you'll agree on practical next steps, put in writing so everyone knows what's been decided.

"The mediator made me feel comfortable that someone listened to me without shutting me down"

• **EDINBURGH** •
THE CITY OF EDINBURGH COUNCIL



Ready to Get Started?

Making a request for Mediation is simple and doesn't commit you to anything scan the QR code or

email the Mediators directly: admin@resolutionmediationscotland.co.uk

Resolution
Mediation Scotland
Creating the space for
solutions to be found